



**SIGMA**  
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# Newsletter

The latest news from Sigma · 11 June 2020

## Inspiring, Supportive & Resilient...

*three of the many superlatives' of a Pharmacy profession that I am so proud to be a part of. The last 3 months have been a rollercoaster of emotions with stresses, anxiety, legislation changes and financial imbalance but for many of the pharmacy teams across the UK, the outlook has been an incomparable approach to solidarity in the community.*

*By seeing the high level of patient-care delivered by independent community pharmacy teams during the peak of the pandemic, I am humbled and truly thankful to our sector who have continued to serve patients despite concerns for their own health and wellbeing. This period of unease, has given rise to many positives with patients publicly praising Community Pharmacy, appreciating the agility and tireless work being done. But most importantly, following the commending statements from senior political figures over the last few weeks, I hope lead to a newfound respect and improved award for the profession respective of the 'new norm' we are now going to experience till a treatment or vaccine are found.*

*I would like to impart that despite severe staffing shortages and disruption to normal workflow, Sigma continued to serve its customer base with near seamless operation and maintained the ethical and customer centric ethos of the family business. Sigma continues to stand by its customer base and viably support the ongoing service and take this opportunity to thank our staff and customers for their patience and inspiration.*



***“We will all have challenging months ahead of us, but together we will be stronger as a profession and industry with Sigma continuing to stand by its customer base and remain, Independent Together.”***

**Hatul Shah** MPharm, MRPharmS, MBA – Executive Director

# Continuity Generics



**201 Teva lines**



**159 Accord lines**



**67 Almus lines**

We have key lines available at competitive prices. Ask our Telesales team for these brands or click on the name in the right hand bar on Sigconnect for all the product details.

## New Lines

We are adding new Generics and PI's all the time to give you the choice and value you need. Ask our Telesales team about new lines, or click the left hand bar on SigConnect to see the whole range.

NEW GENERICS AVAILABLE NOW	PK SIZE	UK BRAND EQUIVALENT
DUTASTERIDE/TAMSULOSIN CAPS (Medical Valley/Mylan/Zentia)	30	Combodart (GSK)
CINACALCET 30MG, 60MG, 90MG TABLETS (Accord/Dr Reddy)	28	Mimpara (Amgen)
DOXADURA IMG, 2MG TABLETS (Dexcel)	28	Doxazosin by Discovery Pharmaceuticals
PRASUGREL 10MG TABLETS (Sovereign)	28	Efient (Daiichi Sankyo)
SOPROBEC INHALATION SOLUTION 50MCG, 100MCG, 200MCG, 250MCG (Glenmark)	200 DOSES	Beclometasone Dipropionate by Glenmark

NEW PI's	PK SIZE
DYMISTA 137 MICROGRAMS / 50 MICROGRAMS PER ACTUATION NASAL SPRAY	23G
FEMOSTON-CONTI IMG / 5MG FILM-COATED TABLETS	PK/84
LUCETTE 0.03MG / 3MG FILM-COATED TABLETS	PK/63
TIOPEX TIMOLO IMG / G, EYE GEL IN SINGLE-DOSE CONTAINER	30
FEMOSTON-CONTI 0.5MG / 2.5MG FILM-COATED TABLETS	PK/84

# OTC Transfer Orders

We believe in a transparent pricing and discount structure on invoice, and this does not change when it comes to transfer orders.

**Ceuta Healthcare**  
**Church & Dwight**  
**GR Lane**  
**GlaxoSmithKline & Pfizer Consumer Healthcare**  
**Horizon (Bayer, P&G, Vicks)**  
**Laser (Beiersdorf, Combe, Mentholatum, Sanofi)**  
**Perrigo (Omega Pharma & Galpharm)**  
**Reckitt Benckiser**  
**Thornton & Ross**  
**Vitabiotics**



**10% wholesale discount** on all these manufacturers **PLUS Multi-Level Discount,**

For example:

**Sigma Transfer Order discount** – Nurofen Plus 32's: 10%

**Reckitt Benckiser MLD (funded by RB): 10%**

**Invoice discount: 20%**

Speak to your manufacturers territory manager or our customer services to find out how Sigma can support your transfer order requirements.



## Sucralfate now in stock!

Sucralfate is now available as a stocked licensed product.



**FREephone: 0800 597 4462**

**FREEFAX: 0800 597 4439**



**1g/5ml**

**Pack Size**  
**200ml**

**PIP 123 4103**

**Trade Price**  
**£73.75**

**Sucralfate is used for adults and adolescents over 14 for the treatment of duodenal ulcers and gastric ulcers.**



# Specials

 Order instantly:

 On Sigconnect

 By fax 0800 597 4473

 By email [specials@sigmaplc.com](mailto:specials@sigmaplc.com)

Call us on **0800 597 4475**  
Monday to Friday 9:00 – 17:30

Most orders are same or next day delivery.



## Returns policy

Following feedback from our customers, we have reviewed our process for accepting returns.

**Returns are accepted:**

- 1. Within 48 hours of the invoice date***
- 2. Where the product is in perfect condition and has been stored in compliance with their storage conditions***
- 3. For FMD protected products that have not been decommissioned***

If products are not returned with 2 days of the invoice date we will not be able to credit you. Our full terms and conditions can be found here [www.sigmaplc.com/terms-and-conditions-of-sale/](http://www.sigmaplc.com/terms-and-conditions-of-sale/) and our Customer Service team can help you with any queries on 0800 358 4427.

### **If you have a Sigma driver:**

1. Complete the slip on the right hand side of the invoice with the correct reason code.
2. Sign and date the form.
3. Give the form and goods to your driver, the driver will also date the form.
4. Your return will be checked and credited within 7 working days.

### **If you have a Courier delivery:**

1. Complete the slip on the right hand side of the invoice with the correct reason code.
2. Call Sigma on **0800 358 4427** to arrange the collection of goods.

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Freephone: 0800 597 4462 [www.sigmaplc.com](http://www.sigmaplc.com)